

Data Center Regulations

Carrier2 · version 2.2 · version date 22 September 2026 · effective 1 October 2026

Validity. Version 2.2, version date 22 September 2026, in force as of 1 October 2026. The English text is binding.

1 APPLICATION

- 1.1** These Data Center Regulations form part of the Carrier2 Master Service Agreement — Data Center Services. They apply to the Customer and to every person entering a Data Center on its behalf ("Authorised Persons").
- 1.2** The Data Centers are operated by the Operator. These Regulations reflect the house rules and access procedure of the Operator, which Carrier2 makes applicable. Signing them does not create a contract between the Customer and the Operator.

2 ACCESS

- 2.1** Access is possible only with a valid personal access card. Access cards are issued in the name of a person, are not transferable and may not be lent. The Customer keeps the list of Authorised Persons up to date and reports the departure of any person without delay so that the card can be revoked.
- 2.2** Visitors without an access card are registered in advance and accompanied at all times by an Authorised Person. Every person present shows valid identification on request.
- 2.3** Access to the contractual area, cage or rack of another customer is not permitted. Access may be refused or ended in case of danger, a non-compliant situation or breach of these Regulations, or where Carrier2 has invoked its right of retention; the Customer is informed as soon as possible.
- 2.4** Access and camera registrations are recorded for the security of the Data Center.

3 WORKING IN THE DATA CENTER

- 3.1** Customer Equipment is placed only in the Contractual Area. Cabling, equipment and materials may not be placed outside it, and aisles, fire exits and escape routes are kept free.
- 3.2** Blanking panels are fitted in unused rack units, the prescribed airflow direction is observed and the separation of hot and cold aisles is not broken.
- 3.3** Work affecting the power supply, cooling or network infrastructure is carried out only by or on behalf of Carrier2. Heavy or large deliveries are announced in advance. Packaging material is removed by the Customer.

- 3.4** Smoking, open fire, food and drink in the technical areas, dust-producing work and the taking of photographs or recordings without prior written permission are prohibited.

4 SAFETY

- 4.1** All persons follow the instructions of the Operator's staff and the safety instructions posted. Incidents, damage and unsafe situations are reported immediately. On an evacuation signal, all persons leave the building by the indicated escape route and go to the assembly point.

5 BREACH

- 5.1** In case of breach, the person concerned may be refused access and the access card revoked. Costs and damage resulting from a breach are borne by the Customer. Repeated or serious breach entitles Carrier2 to suspend or terminate the Services under the Master Service Agreement.

6 ACKNOWLEDGEMENT

The Customer confirms that it knows these Regulations, will make them known to every Authorised Person and visitor, and warrants compliance. The list of Authorised Persons (name, function, e-mail, telephone) is attached.

Name	Function	E-mail	Telephone

Carrier2	Customer
Name:	Name:
Date:	Date:
Signature:	Signature:

COLOPHON

Document: Carrier2 Data Center Regulations, version 2.2

Publisher and owner: Carrier 2 B.V., trading as Carrier2.network, a private limited company registered with the Netherlands Chamber of Commerce under number 34159550

Status: version in force as of 1 October 2026

Version date: 22 September 2026

Effective date: 1 October 2026

Available at: carrier2.network

Internal reference: C2-REG-2610-EN-7QK4